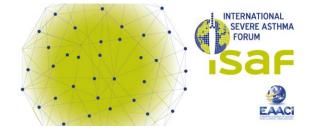
# **ISAF Digital 2020**





International Severe Asthma Forum

# **GENERAL TERMS AND CONDITIONS**

#### Definitions

European Academy of Allergy and Clinical Immunology (hereafter referred to as "EAACI") is the registration services and system responsible for the ISAF Digital 2020 platform, 24 October 2020.

24 October

#### General Terms and Conditions for Registration

These General Terms and Conditions are valid for each attendee registered for the ISAF Digital Event, 24 October 2020. Any registered person (physician, healthcare professional, student, media representative, speaker, or exhibitor) is considered an attendee.

#### **Digital Congress Registration**

Only fully completed registration forms will be accepted. The online registration can be completed by clicking the button "register and pay" which can be found at the end of the form. The registration will only be confirmed upon receipt of payment in full.

If the maximum attendee capacity is reached, EAACI reserves the right to refuse any registration.

To be eligible to register for the ISAF Digital 2020, attendees must be at least 18 years old. Attendees may be asked to provide an official identity card stating their age.

The registration fee for regular participants, students, speakers, and media representatives includes access to the entire digital event platform including the scientific sessions, the Exhibition Hall (except lay press) and the e-Abstracts.

To register as a media representative, please refer to the EAACI <u>https://www.eaaci.org/eaacimedia.html</u> section II. Accreditation, Registration and Access to EAACI Events directly in order to receive a media registration form. Official press credentials need to be submitted to proof the status as media representative. There is no registration fee for accredited media representatives.

# **Methods of Payment**

Payment is required at the time of registration by Credit card (Visa/Mastercard) in EUR. Attendees should complete the relevant section of the registration form.

# Letter of Confirmation/Payment Receipt

A letter of confirmation/payment receipt will be sent by email once the ISAF Digital 2020 Registration Team has received the fully completed registration form and the related payment.

# Certificate of Attendance & CME

A Certificate of Attendance and a Continuing Medical Education (CME) Credit Statement for regular participants will be available after the ISAF Digital 2020. Each participant will be tracked during their online participation in order to be able to award CME credits, hence it is important that you allow cookies from your browser. CME credit will be awarded depending on the time spent on EAACI live session programme (industry programme excluded). 60 minutes viewing will be awarded by 1 CME credit. Each medical specialist should claim the recognition of the UEMS/EACME CME credits to his/her own CME National Authority. The aim of the CME system is to assure a high level of theoretical and clinical competences throughout medical specialists' working lives. The UEMS/EAACMI CME Accreditation Committee guarantees that the CME programmes are of a high scientific and educational standard in agreement with the European and American CME system.

# **Registration Category Change**

A handling fee of EUR 35 will be charged for registration type changes. Proof for the reduced fee should be submitted. An EAACI Member must be a member in good standing (i.e. full payment received, possible proofs submitted, etc.) before completing the registration process to be eligible for a Member rate or eligible to claim the registration change. Refund requests will be processed after the ISAF Digital 2020 only. They must be made in writing and sent to the ISAF Digital 2020 Registration Team by email. Refunds will be credited only to person / entity who / which paid the original registration.

#### Registration Name Change

A handling fee of EUR 35 will be charged for every name change to ISAF Digital2020 registration. A new registration form for the substitute attendee should be submitted, as well as a proof for the reduced fee if applicable. Name changes will only be accepted until 16 October 2020, clearly indicating the new and old name.

### **Registration Cancellation Policy**

Notification of cancellation must be made in writing and sent to the ISAF Digital 2020 Registration Team by email.

If the written notification of cancellation is received before 2 October 2020, an administration fee of 75% of the paid ISAF Digital2020 fee will be charged. No refunds will be made for cancellations received after this date.

Refund requests will be processed after ISAF Digital 2020 only. They must be made in writing and sent to the ISAF Digital 2020 Registration Team by email no later than 14 days after the ISAF Digital 2020. No refund request will be processed after this date. Refund will not be given for unattended events or early termination of attendance. Refunds will be credited only to person / entity who / which paid the original registration. In cases of cancellations due to personal matters, after the cancellation deadline, please consult your personal insurance.

#### Access

During the registration process, each participant must accept the here outlined General Terms and Conditions in accordance with GDPR to access the digital platform. After online registration, you will receive personal access details to access the ISAF Digital 2020 platform. This access details are strictly personal and cannot be given to any other person. We will identify all access details on our platform.

#### Modification of the ISAF Digital 2020 Programme

EAACI reserves the right to modify the programme, which is published as an indication only. No refunds will be granted in case the programme changes (including change of speakers).

#### Cancellation of the ISAF Digital 2020

In the event that the ISAF Digital 2020 cannot be held or is postponed due to events beyond the control of EAACI (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of EAACI, EAACI cannot be held liable by attendees for any damages or financial losses incurred.

Under these circumstances, EAACI reserves the right to either retain the entire registration fee and to use it for a future congress, or to reimburse the attendee after deducting costs already incurred for the organisation of the ISAF Digital 2020 and which could not be recovered from third parties.

# Data Protection and Sharing of Contact Details

Collection and processing of personal data will comply with the applicable data protection legislation.

EAACI will collect and store all personal data for the preparation and execution of the ISAF Digital 2020 only and not use the personal data for any other purposes.

When you register you will be asked to complete the online form providing for: your name, address, email address and telephone number. The above collected information is required to process, book, and complete your booking (including the sending of a confirmation email of the booking to you).

Once you have decided to proceed with the booking, your credit card details (i.e. credit card type and number, CVC code, expiration date, credit card holder name) will also be collected.

All data will be saved and processed in compliance with the applicable data protection legislation.

In order to protect and safeguard the personal data provided to us, we have implemented and use appropriate business systems and procedures. For example, your credit card information is transmitted to us through a secure server protocol, which encrypts all your personal and credit card details. The encryption method used is the industry standard "Transport Layer Security (TLS)" technology. Our TLS certificate has been issued by utn.usertrust.com.

Furthermore, we have implemented and use security procedures and technical and physical restrictions for accessing and using personal information. Only authorized employees are permitted to access personal information for performing their duties in respect of our services.

Our server and network are protected by firewalls against unauthorized access and we have intrusion detection systems that monitor and detect unauthorized (attempts to) access to or misuse of our servers.

Your credit card details will be kept by EAACI for up to three months after the end of the ISAF Digital 2020 and thereafter safely deleted.

In addition, we periodically share contact details of attendees with third parties that may use these details to contact attendees regarding activities at the ISAF Digital 2020 or other communications which may be of interest. Therefore, data might be passed on to third parties unless otherwise explicitly indicated by the attendee. Your complete contact details will only be forwarded with Art. 6 sec. 1 lit a-f GDPR: (a) your explicit consent given, (b) performance of or entering into a contract, (c) compliance with a legal obligation, (d) protection of vital interests of data subject or another natural person, (e) public interest or exercise of official authority, (f) legitimate interest of data controller and weighing of interests. You can find further information on data privacy in our privacy notice.

In case of data protection inquiries please contact the data protection official of EAACI and by email at gdpr@eaaci.org.

#### Photography, film and audio for event documentation and public reporting

The participant hereby understands that recordings of the digital content and the capture of images and videos to be publicly shared are prohibited.

#### **Intellectual Property Rights**

EAACI/Wiley and/or the speakers/authors retain the copyright and intellectual property rights on their information, documents, files, presentations, and other content shared during the ISAF Digital 2020 and on the platform.

#### Liability

To the extent permitted by applicable law, EAACI, its Board of Officers, Executive Committee Members and employees shall not be liable for any direct, indirect or consequential damages of any kind, loss of profits and/or loss of data arising from and in connection with the access and use of the platform and the participation in the ISAF Digital 2020. The liability of commissioned service providers shall remain unaffected by this. The attendee shall take part in the ISAF Digital 2020 at his/her own risk. Oral agreements shall not be binding if these have not been confirmed in writing by EAACI.

EAACI does not warrant the adequacy, accuracy and/or completeness of the information conveyed during the ISAF Digital 2020 and published on the platform. EAACI does not guarantee uninterrupted and/or error-free access to the platform and the ISAF Digital 2020. EAACI endeavours to fix such interruptions as fast as possible.

#### Acceptance of the General Terms and Conditions

These General Terms and Conditions written on the EAACI ISAF Digital 2020 platform shall manage your use of our platform and the participation in the ISAF Digital 2020.

These General Terms and Conditions will be applied fully and affect to your use of this platform. By using this platform, you agreed to accept these General Terms and Conditions. You shall not use this platform if you disagree with any of these General Terms and Conditions.

EAACI reserves the right to amend these General Terms and Conditions at any time. Registered attendees may be notified of such amendments. Attendees which do not accept the amended General Terms and Conditions, they shall not use the platform.

#### **Fulfilment and Jurisdiction**

These General Terms and Conditions shall be subject to Swiss law. In the event of any legal claims arising from either party, Zurich, Switzerland shall be the sole court of jurisdiction.

#### Severability Clause

If there is a determination of these General Terms and Conditions to be ineffective or impracticable, then the validity of the General Terms and Conditions remaining shall not be impaired. The parties are obligated to cooperate in order to replace the ineffective or impracticable clause by an effective or feasible clause, that best reflects the original intention of the parties.