



GENERAL TERMS AND CONDITIONS

Definitions

K.I.T. Group GmbH Association & Conference Management is the Professional Congress Organiser (PCO) of the European Academy of Allergy and Clinical Immunology Congress 2017, 17 – 21 June in Helsinki, Finland. The PCO supports the congress secretariat and is responsible for registration services and is hereafter referred to as K.I.T. Group.

General Terms and Conditions for Registration

These General Terms and Conditions are valid for each attendee registered for the European Academy of Allergy and Clinical Immunology Congress 2017, 17 – 21 June in Helsinki, Finland (hereafter referred to as the "Congress"). Any person, delegate, student, media representative, speaker or exhibitor is considered an attendee.

Congress Registration

The registration deadlines are as follows:

Early registration deadline:	8 February 2017, 24.00 CET
Standard registration deadline:	10 May 2017, 24.00 CET
Late registration deadline:	16 June 2017, 18.00 CET
On-site registration:	from 17 June 2017

Only fully completed registration forms will be accepted. The registration fee is based on the date of the receipt of the registration form or completed online registration as well as the payment in full in accordance with the deadlines mentioned above. The online registration can be completed by clicking the button "register and pay" which can be found at the end of the form. Should one deadline be missed, the next applicable fee will be charged automatically. The registration will only be confirmed upon receipt of payment in full.

Pre-registration deadline: 16 June 2017, 18.00 CET
After the pre-registration deadline, registrations are only possible on-site.

If the maximum attendee capacity is reached, the organisers reserve the right to refuse any registration.

To be eligible to register for the congress, attendees must be at least 18 years old. Attendees may be asked to present an official identity card stating their age.

The registration fee for regular delegates, students, speakers and media representatives includes entry to all sessions, the exhibition area, the poster area and the opening ceremony / welcome reception and the closing session. The exhibitor registration entitles full access to the exhibition area and the exhibitor's own symposium but NOT to any sessions.

To be able to register for a reduced registration fee (nurse, dietician lab technician or student), nurses, dieticians and lab technicians status must be certified by a Head of Hospital or Head of Lab and proof must be submitted with the registration. PhD Students, MD Students or fellows in training, under age of 35 are eligible for the student fee. Student status must be proven by a student ID and a copy of an ID card or passport.

To register as a media representative, please contact the EAACI Congress 2017 Registration Team directly in order to receive a media registration form. Official press credentials need to be submitted to proof the status as media representative. There is no registration fee for accredited media representatives

Group Registrations

Registrations for ten (10) or more persons will be handled separately as a group booking. Please contact the EAACI Congress 2017 Registration Team at eaaci2017registration@eaaci.org.

Congress Material

Congress Materials (Bag and Printed Programme) are NOT included in the registration fee. These items can be booked at an additional cost.



Methods of Payment

Payment is required at the time of registration. It should be made in EUR only, using one of the following methods:

1. Credit card (Visa / Mastercard)

Attendees should complete the relevant section of the registration form.

2. Bank transfer:

only possible until 2 June 2017

Account holder: EAACI European Academy of Allergy & Clinical Immunology
Bank: Credit Suisse AG, Uraniastrasse 4, PO Box, 8070 Zurich Switzerland
Account number: 0879-1552877-32-1
IBAN-Code: CH42 0483 5155 2877 3200 1
Swift / BIC: CRESCHZZ80A
Reference: Participant name, Participant number, EAACI 2017

Please note that all transfer costs must be prepaid by the transmitter. Cheques will not be accepted.

Letter of Confirmation/Payment Receipt

A letter of confirmation/payment receipt will be sent by email once the K.I.T. Group Registration Department has received the fully completed registration form and the related payment. Attendees must present this confirmation / payment receipt at the registration counter as proof of their registration and payment.

Letter of Invitation

Individuals requiring an official Letter of Invitation can request one from the EAACI Congress 2017 Registration Team. To receive a Letter of Invitation, attendees must first register to the congress and submit payment in full.

The Letter of Invitation does not financially obligate the congress organisers in any way. All expenses incurred in relation to the congress are the sole responsibility of the attendee.

Visa Requirements

It is the sole responsibility of the attendee to take care of his / her visa requirements. Attendees who require an entry visa must allow sufficient time for the application procedure. Attendees should contact the nearest embassy or consulate to determine the appropriate timing of their visa applications. EAACI Congress 2017 Registration Team will not directly contact embassies and consulates on behalf of visa applicants. The registration fee minus a handling fee of EUR 75 will be refunded after the congress if the visa was applied for in time (3 months before the congress), and an official proof of the embassy confirming that a visa could not be granted, is forwarded to the EAACI Congress 2017 Registration Team.

Certificate of Attendance & CME

A Certificate of Attendance and a Continuing Medical Education (CME) Credit Statement for regular delegates will be available after the Congress. Each medical specialist should claim the recognition of the EACCME credits to his/her own CME National Authority. The aim of the CME system is to assure a high level of theoretical and clinical competences throughout medical specialists' working lives. The EAACI CME Accreditation Committee guarantees that the CME programmes are of a high scientific and educational standard in agreement with the European and American CME system.

Registration Category Change

A handling fee of EUR 35 will be charged for registration type change if lower (e.g. Member) registration fee is claimed. Proof for the reduced fee should be submitted. An EAACI Member must be a member in good standing (i.e. full payment received, possible proofs submitted, etc.) before completing the registration process to be eligible for a Member rate or eligible to claim the registration change. Refund requests will be processed after the congress only. They must be made in writing and sent to the EAACI Congress 2017 Registration Team by email. Refunds will be credited only to person / entity who / which paid the original registration.

Registration Name Change

A handling fee of EUR 35 will be charged for every name change to an existing congress registration. A new registration form for the substitute attendee should be submitted, as well as a proof for the reduced fee if applicable. Name changes will only be accepted until the pre-registration deadline indicating clearly the new and old name. After the pre-registration deadline, all name changes must be carried out on-site.



Lost Name Badge

The name badge must be worn at all times during the congress. Access to the congress facilities will not be granted without a proper name badge. If an attendee loses, misplaces or forgets the name badge, a handling fee of EUR 60 will be charged for a new name badge. Upon handing out a new name badge, the lost badge will become invalid.

Registration Cancellation Policy

Notification of cancellation must be made in writing and sent to the EAACI Congress 2017 Registration Team by email or fax. The notification must include all the relevant information regarding the bank account to which a possible refund may be remitted.

If the written notification of cancellation is received before 27 April 2017, a handling fee of EUR 75 will be charged. No refunds will be made for cancellations received after this date. For cancellation of additional sessions and orders (e.g. PG courses, LL courses, etc.) no cancellation fee will apply if the cancellation is received before 27 April 2017. No refunds will be made for cancellations of additional sessions and orders (e.g. PG courses, LL courses, etc.) received after this date.

Refund requests will be processed after the congress only. They must be made in writing and sent to the EAACI Congress 2017 Registration Team by email no later than 30 days after the congress. No refund request will be processed after this date.

Credit will not be given for unattended events or early termination of attendance. Refunds will be credited only to person / entity who / which paid the original registration.

Access

Admission is for registered attendees only. Children will not be granted access to the congress venue including the exhibition area and session rooms.

Access to the Opening Session / Welcome Ceremony will also be granted to registered attendees only. Accompanying persons will not be allowed to attend.

Seats in the session rooms are limited. Refunds will not be made if all seats are taken. It is the responsibility of the attendee to access the session rooms in good time.

Modification of the Congress Programme

The congress organisers reserve the right to modify the programme, which is published as an indication only.

Cancellation of the Congress

In the event that the congress cannot be held or is postponed due to events beyond the control of the congress organisers (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of the congress organisers, the congress organisers cannot be held liable by attendees for any damages, costs, or losses incurred, such as transportation costs, accommodation costs, financial losses, etc.

Under these circumstances, the congress organisers reserve the right to either retain the entire registration fee and to use it for a future congresses, or to reimburse the attendee after deducting costs already incurred for the organisation of the congress and which could not be recovered from third parties.

Data Protection and Sharing of Contact Details

The acquisition, handling (which includes saving data, changes, transmission, blocking and erasing) and utilization of all personal registration data is executed within the guidelines of the effective data protection regulations.

K.I.T. Group will collect and store all data for the preparation and execution of the EAACI Congress 2017.

When you register you will be asked to complete the online form providing for: your name, address, email address and telephone number. The above collected information is required to process, book and complete your booking (including the sending of a confirmation email of the booking to you).

Should you choose to make the payment for your bookings with credit card, your credit card details (i.e. credit card type and number, CVC code, expiration date, credit card holder name) will also be collected.

All data will be saved and processed.



In order to protect and safeguard the personal data provided to us, we have implemented and use appropriate business systems and procedures. For example, your credit card information is transmitted to us through a secure server protocol, which encrypts all your personal and credit card details. The encryption method used is the industry standard "Transport Layer Security (TLS)" technology. Our TLS certificate has been issued by utn.usertrust.com.

Furthermore, we have implemented and use security procedures and technical and physical restrictions for accessing and using personal information. Only authorized employees are permitted to access personal information for performing their duties in respect of our services.

Our server and network are protected by firewalls against unauthorized access and we have intrusion detection systems that monitor and detect unauthorized (attempts to) access to or misuse of our servers.

Your credit card details will be kept by K.I.T. Group until three months after the end of the congress.

In addition, the congress organisers periodically share contact details of attendees with third parties that may use these details to contact attendees regarding activities at the congress or other communications which may be of interest. Therefore data might be passed on to third parties unless otherwise

Attendees can use the name badge with the Barcode / QR Code like a business card with any congress exhibitor and/or satellite holder to give them the complete contact details. In this case you decide to whom you provide your data. Please note that offering your badge to be scanned at an exhibition stand and/or at the entrance to a satellite symposium implies your acceptance that the respective company receives your complete contact details from the organisers and may contact you, using this data.

Granting of rights for photography, film and audio material for event documentation and public reporting

The participant hereby declares their consent to the creation of image, film and audio recordings related to the EAACI Congress 2017 and that this material can be shared and published within public reporting or used in social networks (Facebook, Twitter, Instagram, Twitter, etc.) about the event without entitlement to remuneration. The participant explicitly gives their consent to the use of their image according to the respective local legislation and the legal requirements within the state of Finland.

Liability

The congress organisers shall be held liable in the framework of a duty of care as a respectable businessman according to statutory provisions. The liability of the congress organisers - for whatever legal reason - shall be limited to intent and gross negligence. The liability of commissioned service providers shall remain unaffected by this. The attendee shall take part in the congress at his/her own risk. Oral agreements shall not be binding if these have not been confirmed in writing by the congress organisers.

Fulfilment and Jurisdiction

This contract is subject to the law of Zurich, Switzerland. The terms of this contract shall be fulfilled in Helsinki, Finland and in the event of any legal claims arising from either party, Zurich, Switzerland shall be the sole court of jurisdiction.

Severability Clause

If there is a determination of these Terms and Conditions to be ineffective or impracticable, then the validity of the Terms and Conditions remaining are not impaired. The parties are obligated to cooperate in order to replace the ineffective or impracticable clause by an effective or feasible clause, which results in the ineffective or impracticable clause being closed.